



Quality Policy

Our Aim

Our priority is to maintain and enhance our reputation as a leading supplier of industrial power tools and support by continuing to satisfy the needs of our customers by providing equipment and services that are delivered to a consistently high standard in accordance with good professional practice and in a safe and timely manner.

Our Philosophy

Our success is based on a precise knowledge of our market, extensive experience, and highly competent staff, and we are committed to supporting the development of leading-edge products and technology

Our Quality Commitment

As part of our continuous endeavor to provide excellence and quality, we are committed to maintaining a quality management system designed to ensure that we meet and comply with the requirements of the current issue of the International Standard ISO9001:2015 and all other applicable requirements.

Our Personnel Commitment

We recognise the need and importance of ensuring that all personnel are competent in their assigned duties, that competence is maintained and augmented by ongoing review and training as appropriate.

Our Supplier Commitment

We will work with our suppliers and contractors to foster a partnership aimed at mutual growth and development for the benefit of our customers

Our Commitment To Continual Improvement

We will establish measurable quality objectives and targets, deriving from this policy, against which, we can monitor, measure, analyse and review our performance and progress to identify areas for improvement of the management system and develop best practices throughout the organisation.

Signed by the Managing Director

Date: 8th October 2020